



# AUTHORITY FORM

Agent Code  
**41098**

Customer Reference No  
**LBG1397**

For the connection of Electricity, Gas, Water and Fixed Line Telephone Services

### APPLICANT 1

Date of Birth  /  /  Mr/Mrs etc

First Name(s)

Surname

Licence/Passport/Medicare No

State/Country

Email Address

Mobile Phone

Work Phone

Home Phone

### APPLICANT 2

(if required)

Date of Birth  /  /  Mr/Mrs etc

First Name(s)

Surname

Licence/Passport/Medicare No

State/Country

Email Address

Mobile Phone

Work Phone

Home Phone

### CONNECTIONS:

Yes

Owned

Term in Months

Unit No

Street No

Is this Property Brand New

No

Is the Property

Rented

Street Name

St/Rd etc.

Suburb

State

Postcode

Utility

Supplier or nominate

Connection Date

Do you require any of the following?

WATER

Not Required in QLD.

 /  / 

Pay-TV Information

ELECTRICITY

AGL

 /  / 

Broadband Internet

MAINS GAS

AGL

 /  / 

Wireless Broadband

TELEPHONE

TELSTRA

Number of Lines

 /  / 

WHITE PAGES: Normal Listing  OR Silent Line

### DISCONNECTIONS (if required):

Unit No  Street No  Street Name  St/Rd etc

Suburb  State  Postcode

Utility

Current Supplier

Account Number (if known)

Disconnection Date

ELECTRICITY

 /  / 

MAINS GAS

 /  / 

WATER (Vic/NT)

 /  / 

TELEPHONE

Phone Number/s

 /  / 

APPLICANT(S)

Date Signed

SIGNATURE(S)

1.

2.

 /  / 

Applicants Special Instructions(if required):

I/We authorise Fast Connect to arrange the connection and/or disconnection of Service(s) and Account(s) on My/Our behalf with the nominated supplier(s) I/We agree to be solely liable for all Supplier Accounts and to comply with both Fast Connect's Terms and Conditions and the Supplier(s) Terms and Conditions I/We acknowledge that I/We have been supplied with a copy of this form and the attached Terms and Conditions, including the Fast Connect Privacy Policy

Please fax this completed form to **1300663900**. Fast Connect will contact you by eMail/SMS/Telephone to advise completion of your requests, OR you can call FAST CONNECT on: **PHONE 1300661464**

**FAST CONNECT  
TERMS AND CONDITIONS**

**Agent Code  
41098**

**Customer Reference No  
LBG1398**

- 1 Fast Connect provide an application lodgement service only. The Applicant(s) is/are solely responsible for all fees, charges and tariff payments in respect to connections, account establishments, bonds and usage to all services providers.
- 2 Fast Connect have no responsibility for the performance of the service providers in regard to connections, charges or supply, including delays and discontinuity of supply.
- 3 The Applicant(s) acknowledge(s) that the service provider will supply under their standard conditions of supply as amended from time to time. Charges may include a security bond, connection fee, account establishment fee, usage charges, callout and installation fees and other charges as applicable from time to time.
- 4 It is the responsibility of the Applicant(s) to obtain and be familiar with all service provider conditions of supply before entering into a supply contract.
- 5 Fast Connect make no warranty as to the cost competitiveness or suitability of any service provider services for the Applicant(s)' use.
- 6 In the event connections to service providers are cancelled the Applicant(s) remain(s) responsible for all payments to service providers incurred between connection and cancellation.
- 7 The Applicant(s) acknowledges that Fast Connect and /or the distributor of this form i.e. Real Estate Agent, Conveyancer or the Defence Housing Authority (DHA) may receive a fee from the nominated service providers for arranging connections.
- 8 Fast Connect hereby limits the amount of its liability in the case where the goods or services are not of a kind ordinarily acquired for personal, domestic or household use, at Fast Connect's option, to:
  - (a) in the case of goods, any one or more of the following:
    - (i) the replacement of the goods or the supply of equivalent goods;
    - (ii) the repair of the goods;
    - (iii) the payment of the cost of replacing the goods or of acquiring equivalent goods;
    - (iv) the payment of the cost of having the goods repaired; or
  - (b) in the case of services:
    - (i) the supplying of the services again; or
    - (ii) the payment of the cost of having the services supplied again.

Subject to the above, under no circumstances will Fast Connect be liable for any economic or non-economic loss or damage to persons or property of any nature as a result, whether direct or indirect, of any defect, deficiency or discrepancy in goods, materials or services supplied by Fast Connect or any delay in delivery of the goods, materials or services. It is the Applicant(s)' sole responsibility to ensure that the goods, materials or services supplied are sufficient and suitable for the purposes of the Applicant(s)'

- 9 The Applicant(s) specifically authorise(s) Fast Connect to pass on all details provided by the customer normally required by the service provider for the purpose of arranging supply.
- 10 Where Fast Connect arrange a telephone connection(s) the Applicant(s) specifically authorise(s) Fast Connect to advise the nominated service provider(s) and distributor of this form of the connected service number(s) except where a silent listing is arranged.
- 11 The Applicant(s) hereby agree(s) to all providers arranged by Fast Connect on the Applicant(s)' behalf conducting a credit check to assess the Applicant(s)' credit worthiness.

**FAST CONNECT PRIVACY POLICY**

To provide application lodgement services to our customers (you) it is necessary to collect certain information about you. You may choose not to supply some or all of the information requested by Fast Connect (us/we), however this may prevent us providing part or all of our services to you.

In collecting, storing and dealing with information about you Fast Connect comply with all current state and federal privacy legislation. Compliance is based on the following principles:

- 1 Information is requested from yourself or your authorised representative for the purpose of lodging applications on your behalf for services/supply with service providers nominated by you. All information collected is necessary to provide services/supply by Fast Connect and nominated providers. Information is not used by Fast Connect for any other purpose.
- 2 Information is disclosed only to those providers nominated by you and to third party distributors where the Fast Connect service was introduced to you by a third party distributor. Such distributors include the managing agent of your rental property, associated real estate or relocation agent, conveyancer or housing authority/assistance organisation. Information is not passed to any other third party(s).
- 3 Information collected from you is assumed to be accurate when it is provided by you. No information collected is of a nature that will unreasonably intrude on your personal affairs.
- 4 All records about you are stored via electronic medium. This includes computer database records and electronic images of forms. All recorded paper information is securely destroyed once transformed to electronic media. Access to temporary paper information and more permanent electronic records is restricted to staff necessary to process your applications and supervising management all of whom are trained to and undertake to adhere to this privacy policy. Electronic database records are password protected and transmitted to authorised third parties via e-mail.
- 5 You are entitled to view the information kept about you by requesting Fast Connect forward you a copy of all records kept about you. Such requests should be made in writing to :